



EHR Migration and UDS Reporting: Pivot Point Consulting’s Successful Collaboration with Erie Family Health Center

The Challenge

Erie Family Health Centers (Erie) is a federally qualified health center (FQHC) with 13 sites across greater Chicago, serving over 85,000 patients, with more than 345,000 annual visits. As with all FQHCs, Erie is required to submit data annually to the Uniform Data System (UDS) administered by the Health Resources and Services Administration (HRSA) to maintain funding.





UDS reporting for CY 2022 was more complex for Erie due to their recent transition to the OCHIN Epic EHR system. Turn-key UDS reports provided by OCHIN required data from Erie’s legacy EHR system to provide an accurate and comprehensive assessment. Erie’s Business Intelligence team wasn’t familiar with Epic, so Erie leadership sought out help to meet the UDS submission deadline and maintain their top 10% HRSA rank.

Our Solution

Pivot Point Consulting, who had also helped plan and manage the successful OCHIN Epic implementation at Erie, partnered with Erie leadership to develop and execute a plan to ensure UDS reporting was on-time and met all requirements. Key activities included:

- Analyzing Erie’s data landscape to identify legacy data to merge with OCHIN Epic data to meet UDS requirements, with a focus on clinical quality measures (CQMs) given each quality measure is unique and may have a different lookback window.
- Updating OCHIN released solutions and generating custom code where necessary to integrate legacy data seamlessly into reports.
- Validating the accuracy and completeness of data from external hospitals and clinics received via Care Everywhere for UDS reports.

The Impact

-  Merged legacy EHR data with OCHIN Epic data to provide accurate UDS reporting—ahead of HRSA’s deadline.
-  Identified gaps in/optimized Erie workflows to improve care delivery, preventive care/outreach and UDS reporting in future years.
-  Created patient lists were for outreach and closing care gaps on key quality metrics, which also resulted in improved performance on UDS metrics.
-  Provided training and coaching to the Erie business intelligence team to increase their skills drive efficiencies in UDS reporting.

Amy Valukas

Chief Population Health Officer

“UDS reporting felt particularly daunting in 2022, given the complexity of merging and reporting on data from two EHRs. Pivot Point Consulting’s experienced business intelligence consultants were exceptional – they brought the technical, clinical and analytics acumen to do more than just UDS reporting. They helped us improve workflows, drive proactive patient outreach and enrich the skills of our internal analytics team for long-term value.”